

Department of
SOCIAL SERVICES

Community Care Licensing

COMPLAINT INVESTIGATION REPORT

Facility Number: 198320378
Report Date: 09/01/2026
Date Signed: 09/01/2026 12:12:04 PM

Substantiated

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION EL SEGUNDO ASC, 1000 CORPORATE DR #100 MONTEREY PARK, CA 91754
COMPLAINT INVESTIGATION REPORT	

This is an official report of an unannounced visit/investigation of a complaint received in our office on 11/21/2025 and conducted by Evaluator Socorro Leandro

		COMPLAINT CONTROL NUMBER: 11-AS-20251121141444	
FACILITY NAME: SAVANT OF SANTA MONICA		FACILITY NUMBER:	198320378
ADMINISTRATOR:NATHANIEL VENZON		FACILITY TYPE:	740
ADDRESS: 1447 17TH STREET		TELEPHONE:	(310) 829-5904
CITY: SANTA MONICA		ZIP CODE:	90404
CAPACITY: 174		DATE:	09/01/2026
		UNANNOUNCED TIME BEGAN:	10:40 AM
MET WITH: Administrator - Joe Saldana		TIME COMPLETED:	12:30 PM

ALLEGATION(S):

1	Staff stole residents' personal belongings.
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INVESTIGATION FINDINGS:

1	*On 09/01/2026, Licensing Program Analyst (LPA) Socorro Leandro conducted an unannounced subsequent complaint investigation visit to deliver an updated complaint investigation report for the allegation listed above. This report supersedes the report dated 08/08/2026. This report has been updated to edit the timeline of events. This report does not change the findings; the findings remain as "Substantiated". LPA met with Joe Saldana, and the purpose of the visit was explained.* On 08/08/2026, Licensing Program Analyst (LPA) Socorro Leandro conducted an unannounced complaint investigation visit regarding the allegation listed above. LPA met with the Maintenance Director, Christian Rivera and the purpose of the visit was explained. LPA was granted entry to the facility.
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Substantiated	Estimated Days of Completion:
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SUPERVISORS NAME: Ulysses Coronel

LICENSING EVALUATOR NAME: Socorro Leandro	
LICENSING EVALUATOR SIGNATURE:	DATE: 09/01/2026
I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.	
FACILITY REPRESENTATIVE SIGNATURE:	DATE: 09/01/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.
LIC9099 (FAS) - (06/04) Page: 1 of 4
Control Number 11-AS-20251121141444

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION EL SEGUNDO ASC, 1000 CORPORATE DR #100 MONTEREY PARK, CA 91754
COMPLAINT INVESTIGATION REPORT (Cont)	

FACILITY NAME: SAVANT OF SANTA MONICA **FACILITY NUMBER:** 198320378
VISIT DATE: 09/01/2026

NARRATIVE	
1	Investigation consisted of the following:
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4	On 12/01/2025, interviews were conducted with Resident 1 (R1) to
5	Resident 6 (R6). On 01/15/2026, interviews were conducted with R1, R2,
6	R4, R5, R6, and Staff 2 (S2). On 03/24/2026, interviews were conducted
7	with R1, R2, R4, and Staff 3 (S3) to Staff 6 (S6). On 04/03/2026, interviews
8	were conducted with Witness 1 (W1) and Witness 2 (W2). Interviews were
9	attempted with Staff 1 (S1) and Resident 7 (R7). Facility records reviewed
10	consisted of Client Roster, Personnel Report dated 12/01/2025, Staff
11	Schedule from 11/14/2025 to 11/25/2025, Staff Roster with contact
12	information, and Facility Sketch. Staff 1's (S1) records reviewed consisted
13	of Position Description, General Handbook Acknowledgement,
14	Identification Information, and Personnel Record dated 07/21/2025. R1 to
15	R7's records reviewed consisted of Face Sheet and Emergency
16	Information, Unusual Incident/Injury Reports dated 11/22/2025, SOC341
17	Reports of Suspected Dependent Adult/Elder Abuse dated 11/19/2025, and
18	Resident Statements dated 11/28/2025. Police Reports reviewed consisted
19	of Los Angeles County Sheriff's Department (LASD) Booking Information,
20	Culver City Police Department Report #25-0005809, Santa Monica Police
21	Department Reports #25-109912, 25-10097, and 25-110099.
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23	Investigation revealed the following:
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26	Allegation: "Staff stole residents' personal belongings", it is being alleged
27	that S1 stole residents' personal belongings.
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SUPERVISORS NAME: Ulysses Coronel	
LICENSING EVALUATOR NAME: Socorro Leandro	
LICENSING EVALUATOR SIGNATURE:	DATE: 09/01/2026
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LIC9099 (FAS) - (06/04) Page: 3 of 4
Control Number 11-AS-20251121141444

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION
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FACILITY NAME: SAVANT OF SANTA MONICA

FACILITY NUMBER: 198320378
VISIT DATE: 09/01/2026

NARRATIVE	
1	Interviews with R1 to R6 revealed the following: 1 out of 6 residents were
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12	unable to provide additional information. 5 out of 6 residents agreed with
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23	the allegation, furthermore, residents indicated that S1 stole from them
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34	and/or other residents in the facility, additionally, residents indicated that
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45	they were informed that S1 had been arrested, moreover, they were
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56	notified by the Culver City Police Department to retrieve their stolen items,
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67	in addition, residents indicated that the facility has not reimbursed them for
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78	the valuables that have not been returned to them.
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89	Interviews conducted with S2 to S6 revealed the following: 1 out of 5 staff
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100	were unable to provide additional information. 4 out of 5 staff agreed with
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111	the allegation, moreover, staff indicated that residents informed them that
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122	their personal belongings had gone missing and S1 was a suspect,
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133	furthermore, staff indicated that days later the Culver City Police
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144	Department called the facility informing them that S1 had been arrested
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155	and found with residents' personal belongings.
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LICENSING EVALUATOR NAME: Socorro Leandro	
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FACILITY REPRESENTATIVE SIGNATURE:	DATE: 09/01/2026

FACILITY NAME: SAVANT OF SANTA MONICA

FACILITY NUMBER: 198320378
VISIT DATE: 09/01/2026

NARRATIVE	
1	Records reviewed of the Staff Schedule for 11/2025, SOC341 Report of Suspected
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11 immediately suspended the alleged suspect S1. On 11/16/2025 at approximately
12 6:10 PM, S1 was arrested by the Culver City Police Department and found to be in
13 possession of R1 to R5's and R7's personal belongings such as, Identification Cards
14 (IDs), bank cards, social security card, a phone, and personal belongings. A criminal
15 case against S1 has been filed for charges that include PC530.5(a) (identity theft)
16 and PC530.5(c)(1) (possession of identifying information). On 11/16/2025 at
17 approximately 8:31 PM the Santa Monica Police Officer responded to a petty theft
18 incident at the facility and interviewed R1, R2, and R4. On 11/18/2025, the facility
19 was notified by the Culver City Police Department that S1 had been arrested, and
20 residents were notified to retrieve their belongings. There is no documentation
21 indicating that the facility reimbursed residents' stolen property (stolen property not
22 provided back to residents from the Culver City Police Department). Substantiated:
23 Based on observations, interviews and record reviewed, the preponderance of
24 evidence standard has been met, therefore the above allegation is found to be
25 substantiated. California Code of Regulations, Title 22, Division 6 and Chapter 8 are
26 being cited on the attached LIC 9099D.
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31 An exit interview was conducted, appeal rights were reviewed, plans of corrections
32 were developed, and a copy of this report was left with the Maintenance Director,
Christian Rivera.

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