

Department of
SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 197803700
Report Date: 02/03/2026
Date Signed: 02/03/2026 10:16:11 AM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION MONTEREY PARK ASC, 1000 CORPORATE CNTR DR. ST 500 MONTEREY PARK, CA 91754
FACILITY EVALUATION REPORT	

FACILITY NAME:	WALNUT VILLA	FACILITY NUMBER:	197803700
ADMINISTRATOR/MICKLE, VICKIE		FACILITY TYPE:	740
DIRECTOR:			
ADDRESS:	13975 TELEGRAPH RD.	TELEPHONE:	(562) 777-7200
CITY:	WHITTIER	STATE: CA	ZIP CODE: 90604
CAPACITY: 20		CENSUS: 15	DATE: 02/03/2026
TYPE OF VISIT:	Case Management - Other	UNANNOUNCED TIME VISIT/	INSPECTION
			09:21 AM
MET WITH:	Assistant Administrator Celina Vasquez	BEGAN:	
		TIME VISIT/	
		INSPECTION	10:30 AM
		COMPLETED:	

NARRATIVE	
1	Licensing Program Analyst (LPA) Kimberly Ramirez conducted an unannounced Case Management
2	Visit- Other on 02/03/2026. LPA was greeted by Assistant Administrator Celina Vasquez and explained
3	the purpose of the visit.
4	
5	Case Management findings:
6	
7	On 12/23/2025, this licensing agency sent an email to notify the licensee of outstanding licensing fees in
8	the amount of \$ 2,970.00. On 12/31/2025, this licensing agency attempted to contact Administrator
9	Vickie Mickle via telephone however, all attempts were unsuccessful due to the phone number on file
10	being out of service. On 01/07/2026, a second email attempt was sent to an alternate email associated
11	with the facility, however no response was given or payment was made. During today's visit, LPA
12	Ramirez was able to make contact with alternate Administrator Cynthia Vasquez via telephone. LPA
13	Ramirez advised Administrator Vasquez that there was an outstanding balance of \$2,970.00 in licensing
14	fees that have not been paid and have been past due for more than 60 days and these fees must be
15	paid immediately, or the licensee may make arrangements to surrender the license. Administrator
16	Vasquez agreed to contact the licensee and pay these fees immediately. LPA Ramirez confirmed the pin
17	number needed to make the payment online. LPA Ramirez received confirmation of the full balance
18	being paid.
19	
20	Exit interview was conducted. No deficiencies were cited during today's visit. A copy of this report was
21	provided.
22	
23	
24	
25	

NAME OF LICENSING PROGRAM MANAGER: Fernando Fierros
NAME OF LICENSING PROGRAM ANALYST: Kimberly Ramirez

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 02/03/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 02/03/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.