

Department of
SOCIAL SERVICES

Community Care Licensing

COMPLAINT INVESTIGATION REPORT

Facility Number: 197610446
Report Date: 12/30/2025
Date Signed: 12/30/2025 01:36:22 PM

Unsubstantiated

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION WOODLAND HILLS S.RO, 21731 VENTURA BLVD., STE. 250 WOODLAND HILLS, CA 91364
COMPLAINT INVESTIGATION REPORT	

This is an official report of an unannounced visit/investigation of a complaint received in our office on 12/26/2025 and conducted by Evaluator Leslie Ngo-Castaneda

	COMPLAINT CONTROL NUMBER: 31-AS-20251226095217
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FACILITY NAME:	GLOBUS SENIOR LIVING INC	FACILITY NUMBER:	197610446
ADMINISTRATOR:	DONARA AGHABALYAN	FACILITY TYPE:	740
ADDRESS:	17339 HORACE ST	TELEPHONE:	(323) 491-0077
CITY:	GRANADA HILLS	ZIP CODE:	91344
CAPACITY:	6	DATE:	12/30/2025
	STATE: CA	UNANNOUNCED TIME BEGAN:	10:00 AM
	CENSUS: 4	TIME COMPLETED:	01:45 PM
MET WITH:	DONARA AGHABALYAN- administrator		

ALLEGATION(S):

1	Staff abandoned resident in care.
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INVESTIGATION FINDINGS:

1	This report is being amended to change the verbiage and structure of the narrative from the report issued on 12.30.2025.
2	
3	Licensing Program Analysts (LPA) Leslie Ngo-Castaneda conducted an initial complaint visit to the facility
4	to investigate the above allegation. LPA met with the administrator, Donara Aghabalyan, and advised
5	them about the visit.
6	
7	An entrance interview was conducted.
8	
9	To investigate the allegation, at 10:30 AM LPA conducted a physical plant tour to ensure the health and
10	safety of the clients in care on 12.30.2025, LPA interviewed four (4) residents, two (2) staff (including the
11	Administrator) from 10:35 AM to 11:15 AM. At 11:00 AM, LPA reviewed and received copies of documents
12	about the investigation: staff roster (LIC 500), resident roster (LIC 9020), R1 physician report,
13	Continue to LIC 9099-C

Unsubstantiated	Estimated Days of Completion:
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SUPERVISORS NAME: Naira Margaryan	
LICENSING EVALUATOR NAME: Leslie Ngo-Castaneda	
LICENSING EVALUATOR SIGNATURE:	DATE: 12/30/2025
I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.	
FACILITY REPRESENTATIVE SIGNATURE:	DATE: 12/30/2025

This report must be available at Child Care and Group Home facilities for public review for 3 years.
LIC9099 (FAS) - (06/04) Page: 1 of 2
Control Number 31-AS-20251226095217

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COMPLAINT INVESTIGATION REPORT (Cont)	

FACILITY NAME: GLOBUS SENIOR LIVING INC	FACILITY NUMBER: 197610446
	VISIT DATE: 12/30/2025

NARRATIVE	
1	identification and emergency information, resident appraisal, and other documents. In addition, at (time)
2	LPA made a phone contact to hospital Social Worker to obtain additional information about R1's health
3	condition.
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5	Allegation: Staff abandoned the resident in care
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7	It is being alleged that the Resident #1 (R1) was abandoned in the hospital and cannot return to the
8	facility. Information received revealed that Resident #1 (R1) was taken to the hospital on 12.25.2025
9	because of their level of care. Staff interview revealed that R1 was violent and vicious towards other
10	residents in the facility staff. R1 does not follow redirection. The administrator indicated that the hospital
11	planner attempted to discharge R1 back to the facility. However, R1's health conditions were not
12	improved and their presence at the facility would continue to pose hazard to other residents and staff.
13	Upon further discussion with the hospital social worker and other medical professionals the decision was
14	made that R1 will not be returning to the facility and will be discharge to a skilled nursing facility (SNF)
15	for a higher level of care. LPA interviewed three (3) out of four (4) residents who confirmed that R1 has
16	been physically and verbally violent, taking their belongings, and harassing them. Interview with SW
17	verified the information received from the Facility Administrator.
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19	A review of facility records verified the information revealed from the interview.
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22	Based on interviews and record review there is no sufficient information to support the allegation.
23	Therefore, this allegation is deemed Unsubstantiated at this time.
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SUPERVISORS NAME: Naira Margaryan	
LICENSING EVALUATOR NAME: Leslie Ngo-Castaneda	
LICENSING EVALUATOR SIGNATURE:	DATE: 12/30/2025
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