

Department of SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 197610403
Report Date: 11/12/2024
Date Signed: 11/12/2024 01:25:10 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY		CALIFORNIA DEPARTMENT OF SOCIAL SERVICES	
FACILITY EVALUATION REPORT		COMMUNITY CARE LICENSING DIVISION	
		WOODLAND HILLS S.RO, 21731 VENTURA BLVD., STE. 250	
		WOODLAND HILLS, CA 91364	
FACILITY NAME: GARDEN OF PALMS LA		FACILITY NUMBER:	197610403
ADMINISTRATOR/HIRSCH,RENA		FACILITY TYPE:	740
DIRECTOR:		TELEPHONE:	(323) 656-7900
ADDRESS: 1025 N FAIRFAX AVE	STATE: CA	ZIP CODE:	90046
CITY: LOS ANGELES	CENSUS: 108	DATE:	11/12/2024
CAPACITY: 130	UNANNOUNCED TIME VISIT/INSPECTION		10:00 AM
TYPE OF VISIT: Case Management - Other	BEGAN:		
MET WITH: Adam Syncheff, Executive Director	TIME VISIT/INSPECTION		02:00 PM
	COMPLETED:		

NARRATIVE	
1	Licensing Program Analysts (LPAs) Huma Rahimi and Angela Panushkina, conducted unannounced
2	visit to this facility in conjunction with a complaint control #31-AS-20240215114434. LPAs met with the
3	Executive Director and explained the reason for the visit.
4	
5	On 02/15/2024 the Regional Office (RO) received a complaint and on 02/20/2024, LPA conducted an
6	initial complaint visit. On 07/16/2024, LPAs conducted a subsequent visit to deliver a report. During that
7	time one of the allegations': "Staff are not providing laundry services to resident" was found
8	SUBSTANTIATED.
9	
10	LPAs were unable to Amend the original report from 07/16/2024. Thus, a Case Management is
11	conducted for an additional information to be added to clarify the investigation.
12	
13	Allegation: "Staff are not providing laundry services to resident"
14	It is alleged that the facility is not providing laundry services. To investigate this allegation LPA
15	conducted interviews with Executive Director and Housekeeper who informed LPA that the facility does
16	provide laundry services on weekly basis to all residents in care. Additionally, LPA was informed that the
17	facility has a set schedule for each floor of the facility. Review of facility Admission Agreement confirmed
18	that the laundry is part of basic services and are provided to all residents. Lastly, during the subsequent
19	visit, LPAs toured the laundry area and observed all washers and dryers running and multiple baskets
20	with residents clothes were also observed. Based on interviews, record review and LPAs observation,
21	LPA have found that the complaint was Unfounded , meaning that the allegation was false, could not
22	have happened and/or is without a reasonable basis. LPA have therefore dismissed the above
23	allegation.
24	
25	Exit interview conducted, appeal rights and copy of report signed and delivered.

NAME OF LICENSING PROGRAM MANAGER: Nichelle Gillyard
NAME OF LICENSING PROGRAM ANALYST: Huma Rahimi
LICENSING PROGRAM ANALYST SIGNATURE:

 **DATE:** 11/12/2024

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

 **DATE:** 11/12/2024

This report must be available at Child Care and Group Home facilities for public review for 3 years.