

Department of
SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 197609518
Report Date: 08/04/2026
Date Signed: 08/04/2026 04:38:57 PM

Document Has Been Signed on 08/04/2026 04:38 PM - It Cannot Be Edited

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY		CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION WOODLAND HILLS N.ASC, 21731 VENTURA BLVD. #250 WOODLAND HILLS, CA 91364	
FACILITY EVALUATION REPORT			
FACILITY NAME: BELMONT VILLAGE CALABASAS		FACILITY NUMBER:	197609518
ADMINISTRATOR/CYNTHIA DRACHENBERG		FACILITY TYPE:	740
DIRECTOR:		TELEPHONE:	(818) 222-2600
ADDRESS:	24141 VENTURA BLVD	ZIP CODE:	91302
CITY:	CALABASAS	STATE: CA	DATE: 08/04/2026
CAPACITY:	165	CENSUS: 131	TIME VISIT/INSPECTION
TYPE OF VISIT:	Case Management - Incident	UNANNOUNCED	11:20 AM
MET WITH:	Cyntia Drachenberg	BEGAN:	
		TIME VISIT/INSPECTION	04:50 PM
		COMPLETED:	
NARRATIVE			
1	Licensing Program Analyst (LPA) Angela Barutyan conducted an unannounced Case Management -		
2	Incident visit at 11:20AM. The purpose of this visit is to conduct an investigation regarding a self-		
3	reported incident that occurred on 07/06/2026. LPA met with Executive Director (ED) Cyntia		
4	Drachenberg and explained the reason for the visit.		
5			
6	During today's visit, LPA conducted a brief physical plant tour to ensure there are no immediate health		
7	and safety hazards, conducted interviews with three (3) staff members, one (1) visitor, and one (1)		
8	resident, and reviewed and obtained copies of pertinent documents.		
9			
10	On 07/12/2026, the Department received an incident report stating that on 07/06/2026, Resident #1 (R1)		
11	was found at a nearby gas station outside of the facility by Staff #1 (S1). R1 was safely escorted back to		
12	the facility where an assessment was performed and no injuries or abnormal vitals were observed. R1's		
13	primary care physician and responsible parties were notified. ED Drachenberg stated that following the		
14	incident, R1's care plan was updated to reflect 24/7 private caregiver oversight to prevent R1 unsafely		
15	wandering or leaving the facility unassisted. ED also stated that an elopement drill in-service was		
16	conducted with all staff and online trainings were provided. LPA interviewed R1 and one (1) visitor and		
17	no concerns regarding lack of supervision or staffing were noted. LPA observed the memory care unit to		
18	be secured, and the front entrance/exit monitored by the front desk.		
19			
20	An additional report may follow if warranted.		
21			
22	Exit interview conducted. A copy of the report was provided.		
23			
24			
25			

DATE: 08/04/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

DATE: 08/04/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

LIC809 (FAS) - (06/04)
California Health & Human Services Agency

Page: 1 of 2
California Department of Social Services

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.