

Department of SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 019201063

Report Date: 01/07/2026

Date Signed: 01/07/2026 04:08:26 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION OAKLAND ASC, 1515 CLAY STREET, STE. 310 OAKLAND, CA 94612
FACILITY EVALUATION REPORT	

FACILITY NAME: AEGIS GARDENS	FACILITY NUMBER: 019201063
ADMINISTRATOR/POON, EMILY DIRECTOR:	FACILITY TYPE: 740
ADDRESS: 36281 FREMONT BLVD	TELEPHONE: (510) 739-0909
CITY: FREMONT	STATE: CA
CAPACITY: 85	ZIP CODE: 94536
TYPE OF VISIT: Case Management - Incident	CENSUS: 71
	DATE: 01/07/2026
	UNANNOUNCED TIME VISIT/ INSPECTION
	BEGAN: 01:20 PM
MET WITH: Angel Lee, Director of Operations	TIME VISIT/ INSPECTION
	COMPLETED: 02:50 PM

NARRATIVE

1 On 01/07/2026 at 1:20 PM, Licensing Program Analyst (LPA) P.Manalo conducted an unannounced
2 Case Management visit regarding a self-reported incident that was sent on 12/17/2025. LPA met with
3 Director of Operations, Angel Lee, and explained the purpose of the visit. The Executive Director was
4 not available during today's visit.
5
6 Incident report indicated that Resident 1 (R1) had an unwitnessed fall on 12/16/2025. R1 was
7 experiencing mild pain and was resolved with pain medications. On 12/17/2025, R1 had a change in
8 condition and was sent to the Emergency Room (ER).
9
10 During the visit, LPA reviewed After Visit Summary, Physician Fax Report Form, Unusual Occurrence
11 Report (Facility Incident Report), Service Plans dated 11/26/2025 and 12/18/2025, and R1's physician
12 report. LPA interviewed 3 staff members.
13
14 LPA interviewed Staff 1 (S1) and Staff 2 (S2) revealed that R1 is a high risk for falls. A review of R1's
15 service plan indicated that R1 was placed on the additional safety checks throughout the day effective
16 12/16/2025 and on the Augi sensor system on 11/26/2025. Interview with S2 revealed that
17 communication between family regarding 1:1 care was conducted through the phone after the fall
18 incidents had occurred. S3 stated that they heard the motion alarm sound on 12/16/2025, and when they
19 checked on R1, they found R1 on the floor.
20
21 LPA will be requesting additional communication log between the facility and family regarding 1:1 care
22 services.
23
24 No deficiencies cited.
25
Exit interview conducted and a copy of this report was provided.

NAME OF LICENSING PROGRAM MANAGER: Yvonne Flores-Larios

LICENSING PROGRAM ANALYST SIGNATURE:

[Signature box]

DATE: 01/07/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

[Signature box]

DATE: 01/07/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
• Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the

procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.