

Department of  
**SOCIAL SERVICES**

*Community Care Licensing*

***FACILITY EVALUATION REPORT***

Facility Number: 019201039  
Report Date: 08/12/2025  
Date Signed: 08/12/2025 04:01:43 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION CCLD Regional Office, 1515 CLAY STREET, STE. 310 OAKLAND, CA 94612
<b>FACILITY EVALUATION REPORT</b>	

FACILITY NAME:	CAREFIELD PLEASANTON	FACILITY NUMBER:	019201039
ADMINISTRATOR/O'FARRELL, EUNICE		FACILITY TYPE:	740
DIRECTOR:		TELEPHONE:	(925) 461-8409
ADDRESS:	4115 MOHR AVE.	STATE: CA	ZIP CODE: 94566
CITY:	PLEASANTON	CENSUS: 49	DATE: 08/12/2025
CAPACITY: 82		UNANNOUNCED TIME VISIT/INSPECTION	09:45 AM
TYPE OF VISIT: Required - 1 Year		BEGAN:	
MET WITH: Eunice O'Farrell, Executive Director		TIME VISIT/INSPECTION	04:15 PM
		COMPLETED:	

NARRATIVE	
1	On 8/12/2025 at 9:45AM, Licensing Program Analysts (LPA) G. Luk arrived unannounced to conduct a
2	Required - 1 Year inspection. LPA met with Executive Director, Eunice O'Farrell and explained the
3	purpose of the visit.
4	
5	LPA toured the facility including but not limited to bedrooms, bathrooms, dining area, activity room,
6	kitchen, common areas, and outdoor area. Centrally stored medications were locked in different carts
7	located in the med room. First Aid kit is complete. The facility has a written emergency disaster plan.
8	Smoke detectors were interconnected with sprinkler system. Carbon monoxide detector was observed.
9	Fire extinguishers were observed to be full and last serviced on 1/13/2025. One week supply of
10	nonperishable and 2-day supply of perishable foods were available. Facility orders food supplies twice a
11	week. Freezer's temperature was registered at -1 degree F while the refrigerator's temperature was
12	recorded at 39 degrees F. Grab bars and non-skid mat/materials were observed. LPA reviewed 5
13	residents and 6 staff files starting at 11:10AM. LPA reviewed a sample of resident's medications during
14	inspection.
15	
16	At 10:20AM, LPA measured hot water at 130.4 degrees F in a resident's bathroom. Staff lowered hot
17	water and LPA re-measured hot water at 111.4 degrees F in the same bathroom.
18	
19	
20	<b>The deficiency was observed (see LIC 809D) and cited from the California Code of Regulations,</b>
21	<b>Title 22 and Health &amp; Safety Code. Failure to correct the deficiency may result in civil penalties.</b>
22	
23	Exit interview conducted. A copy of this report and appeal rights were provided.
24	
25	

**NAME OF LICENSING PROGRAM MANAGER:** Harpreet Humpal

**NAME OF LICENSING PROGRAM ANALYST:** Grace Luk

**LICENSING PROGRAM ANALYST SIGNATURE:**



**DATE:** 08/12/2025

**I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.**

**FACILITY REPRESENTATIVE SIGNATURE:**



**DATE:** 08/12/2025

**This report must be available at Child Care and Group Home facilities for public review for 3 years.**

**FACILITY EVALUATION REPORT** California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

**DEFICIENCIES** A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

**PLANS OF CORRECTION (POCs)** The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

**CORRECTION NOTIFICATION** The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

**CIVIL PENALTIES** The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

**PENALTY NOTICE GIVEN** The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

**APPEAL RIGHTS** The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a

deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

**AGENCY REVIEW** The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

**EMAIL REQUIREMENT** Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

LIC809 (FAS) - (09/23)

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**Created By: Grace Luk On 08/12/2025 at 03:36 PM**

**Link to Parent Document Below:**

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  <b>FACILITY EVALUATION REPORT (Cont)</b>	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION , 1515 CLAY STREET, STE. 310 OAKLAND, CA 94612
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**FACILITY NAME:** CAREFIELD PLEASANTON

**FACILITY NUMBER:** 019201039

**DEFICIENCY INFORMATION FOR THIS PAGE:**

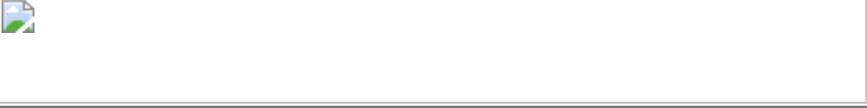
**VISIT DATE:** 08/12/2025

**DEFICIENCIES & PLANS OF CORRECTION (POCs)**

	Type A	Section Cited	CCR	87303(e)(2)	
(e) Water supplies and plumbing fixtures shall be maintained as follows: (2) Faucets used by residents for personal care such as shaving and grooming shall deliver hot water. Hot water temperature controls shall be maintained to automatically regulate the temperature of hot water used by residents to attain a temperature of not less than 105 degree F (41 degree C) and not more than 120 degree F (49 degree C). This requirement is not met as evidenced by:					
<b>Deficient Practice Statement</b>					
1	Based on observation, the licensee did not comply with the section cited above by having hot water at				
2	130.4 degrees F which poses an immediate health and safety risk to persons in care.				
3					
4					
<b>POC Due Date:</b> 08/13/2025					
<b>Plan of Correction</b>					
1	Staff lowered hot water and LPA re-measured hot water at 111.4 degrees F in the same bathroom.				
2					
3	Deficiency cleared.				
4					

		Section Cited			
<b>Deficient Practice Statement</b>					
1					
2					
3					
4					
<b>POC Due Date:</b>					
<b>Plan of Correction</b>					
1					
2					
3					
4					

**Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.**

<b>NAME OF LICENSING PROGRAM MANAGER:</b>	Harpreet Humpal
<b>NAME OF LICENSING PROGRAM ANALYST:</b>	Grace Luk
<b>LICENSING PROGRAM ANALYST SIGNATURE:</b>	
	<b>DATE:</b> 08/12/2025

**I acknowledge receipt of this form and understand my appeal rights as explained and received.**

<b>FACILITY REPRESENTATIVE SIGNATURE:</b>	
	<b>DATE:</b> 08/12/2025