

Department of

SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 157209551

Report Date: 03/17/2026

Date Signed: 03/17/2026 04:12:58 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION SIERRA CASCADE AC/SC, 1314 E SHAW AVE FRESNO, CA 93710
FACILITY EVALUATION REPORT	

FACILITY NAME:	POINTE AT SUMMIT HILLS, THE	FACILITY NUMBER:	157209551
ADMINISTRATOR/PENA, PERLA		FACILITY TYPE:	740
DIRECTOR:		TELEPHONE:	(323) 217-7877
ADDRESS:	4501 UPLAND POINT DRIVE	STATE:	CA
CITY:	BAKERSFIELD	ZIP CODE:	93306
CAPACITY:	170	CENSUS:	76
TYPE OF VISIT:	Annual/Random	DATE:	03/17/2026
		UNANNOUNCED TIME VISIT/INSPECTION	BEGAN: 10:35 AM
MET WITH:	Executive Director, Perla Pena	TIME VISIT/INSPECTION	COMPLETED: 04:21 PM

NARRATIVE

1 On 03/17/2026 Licensing Program Analyst (LPA) M. Garza arrived at the facility to
2 complete an unannounced annual visit. LPA met with Executive Director (ED), Perla
3 Pena, explained reason for visit and was permitted entry into the facility. LPA
4 completed a tour of the facility inside and out. A health and safety check was
5 completed on residents in care. Residents observed in common areas and in rooms.
6
7
8 Pathways and doors were clear and free from obstruction. Facility was without odor.
9 Common areas were adequately furnished, and adequately lit. Smoke detectors and
10 carbon monoxide detectors were present and operate on a fire system. Fire system
11 last tested on 03/21/25. Fire extinguisher last serviced on 03/21/25. Resident rooms
12 observed to have the required furnishings and with adequate lighting. LPA observed
13 sufficient seating under covered patio areas.
14
15
16 The following issues were observed during today's visit: 1 of 5 files did not have an
17 admission agreement. 5 of 5 resident files reviewed did not have a pre-placement
18 appraisal. 1 of 5 resident files reviewed did not have a TB test completed. 5 of 5
19 resident files reviewed did not have personal property/valuables completed. 5 of 5
20 resident files did not have a functional capabilities completed. Deficiencies cited per
21 California Code of Regulations, Title 22, deficiencies are being cited on the attached
22 809D. If not corrected, the violation with have a direct risk to the health, safety
23 and/or personal rights of residents in care.
24
25

LPA requested the following documents to be submitted to CCL by 03/20/2026:
current copy of Administrator's Certificate, Administrator Organization (LIC 309),

Designation of Administrative Responsibility (LIC 308), Emergency Disaster Plan (LIC 610-E), Personnel Report (LIC 500), Register of Facility Clients/Residents (LIC 9020), a current copy of liability insurance in order to update the facility file.

Exit interview was conducted with Executive Director, Perla. A plan of correction was developed by ED and reviewed by LPA. A copy of this report, deficiencies, and appeal rights were discussed and provided.

NAME OF LICENSING PROGRAM MANAGER: See Moua

NAME OF LICENSING PROGRAM ANALYST: Mary Garza

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 03/17/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 03/17/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this

Licensing Report and failure to correct cited deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

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Created By: Mary Garza On 03/17/2026 at 03:37 PM
Link to Parent Document Below:

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY FACILITY EVALUATION REPORT (Cont)	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION , 1314 E SHAW AVE FRESNO, CA 93710
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FACILITY NAME: POINTE AT SUMMIT HILLS, THE
DEFICIENCY INFORMATION FOR THIS PAGE:

FACILITY NUMBER: 157209551
VISIT DATE: 03/17/2026

DEFICIENCIES & PLANS OF CORRECTION (POCs)

	Type B	Section Cited	CCR	87506(b)	
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Resident Records

(b) Each resident's record shall contain at least the following information:	
This requirement is not met as evidenced by:	
	Deficient Practice Statement
1	Based on record review, the licensee did not comply with the section cited above in that 1 of 5 files did not have an admission agreement. 5 of 5 resident files reviewed did not have a pre-placement appraisal. 1 of 5 resident files reviewed did not have a TB test completed. 5 of 5 resident files reviewed did not have personal property/valuables completed. 5 of 5 resident files did not have a functional capabilities completed. This poses a potential health, safety or personal rights risk to persons in care.
2	
3	
4	
	POC Due Date: 04/03/2026
	Plan of Correction
1	ED stated that Business Office personnel will be trained on how files will need to be completed. A check off list will be created for files to be generated off of so that they have a better understanding of how a file is complete. A sample file and check off list will be provided to CCL by POC date as proof of correction.
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3	
4	

		Section Cited			
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	Deficient Practice Statement
1	
2	
3	
4	
	POC Due Date:
	Plan of Correction


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Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

NAME OF LICENSING PROGRAM MANAGER: See Moua

NAME OF LICENSING PROGRAM ANALYST: Mary Garza

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 03/17/2026

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 03/17/2026