

## Community Care Licensing

# FACILITY EVALUATION REPORT

Facility Number: 015600255

Report Date: 02/17/2021

Date Signed: 02/17/2021 11:28:04 AM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION CCLD Regional Office, 1515 CLAY STREET, STE. 310 OAKLAND, CA 94612
<b>FACILITY EVALUATION REPORT</b>	

FACILITY NAME:	MERCY RETIREMENT & CARE CENTER	FACILITY NUMBER:	015600255
ADMINISTRATOR:	TAMRA MARIE TSANOS	FACILITY TYPE:	741
ADDRESS:	3431 FOOTHILL BOULEVARD	TELEPHONE:	(510) 534-8540
CITY:	OAKLAND	STATE: CA	ZIP CODE: 94601
CAPACITY:	160	CENSUS: 69	DATE: 02/17/2021
TYPE OF VISIT:	Case Management - Other	UNANNOUNCED TIME BEGAN:	10:20 AM
MET WITH:	Tamra Marie Tsanos, Executive Director	TIME	11:20 AM
		COMPLETED:	

NARRATIVE	
1	On 2/17/2021 at 10:20AM, Licensing Program Analyst (LPA) G. Luk conducted a Case Management Tele-visit regarding an SOC341 report via FaceTime due to shelter in place order directed by the Governor. LPA spoke to Executive Director, Tamra Marie Tsanos.
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5	Based on the SOC341 report received, resident (R1) had been a victim of financial abuse by a home health agency staff.
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8	Based on interview with S1, R1 does not have a POA and can make decisions on their own. S1 stated that the staff is from a home health agency and not a facility staff. Facility filed a police report with the Oakland Police Department on 12/24/2020.
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12	LPA reviewed R1's physician's report which revealed that R1 was able to manage their own cash resources. LPA obtained a copy of the police report and incident report.
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15	No deficiencies are being cited on this date.
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18	Exit interview conducted and a copy of this report will be emailed.
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NAME OF LICENSING PROGRAM MANAGER: Harpreet Humpal

NAME OF LICENSING PROGRAM ANALYST: Grace Luk

**LICENSING PROGRAM ANALYST SIGNATURE:****DATE:** 02/17/2021

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

**FACILITY REPRESENTATIVE SIGNATURE:****DATE:** 02/17/2021

**This report must be available at Child Care and Group Home facilities for public review for 3 years.**