

Department of SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 115920194

Report Date: 02/24/2026

Date Signed: 02/24/2026 02:09:16 PM

Document Has Been Signed on 02/24/2026 02:09 PM - It Cannot Be Edited

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION SACRAMENTO NORTH ASC, 9835 GOETHE ROAD, SUITE 100 SACRAMENTO, CA 95827
FACILITY EVALUATION REPORT	

FACILITY NAME: NEIGHBORHOODS AT WESTHAVEN, THE	FACILITY NUMBER: 115920194
ADMINISTRATOR/ELLIOTT, AARON	FACILITY TYPE: 740
DIRECTOR:	
ADDRESS: 1460 FAIRVIEW ST.	TELEPHONE: (530) 865-5299
CITY: ORLAND	STATE: CA
CAPACITY: 32	ZIP CODE: 95963
TYPE OF VISIT: Required - 1 Year	CENSUS: 21
	DATE: 02/24/2026
	UNANNOUNCED TIME VISIT/INSPECTION
	BEGAN: 08:50 AM
MET WITH: Administrator Aaron Elliot	TIME VISIT/INSPECTION
	COMPLETED: 02:15 PM

NARRATIVE

1 On 02/24/2026, Licensing Program Analyst (LPA) Marisa Chiarelli, arrived at the facility unannounced to
2 conduct a 1-Year Required Annual Inspection. LPA met with Facility Administrator, Aaron Elliot and
3 explained the purpose of the visit.
4
5 LPA Chiarelli and Administrator toured facility together to ensure health and safety of residents in care.
6 Areas toured include but are not limited to: common areas, resident bedrooms, backyard, shed, and
7 common restrooms. LPA observed the facility to be clean, in good repair and odor-free and each
8 bathroom to have the necessary grab bars, non-skid flooring or shower chair, paper towels, and trash
9 can with lids.
10
11 Facility has a 2-day perishable and a 7-day non-perishable amount of food and sharps to be locked. Hot
12 water temperature was measured at 119.7 F. LPA Chiarelli observed several fire extinguishers all of
13 which were serviced in April 2025. Facility has sprinkler system with fire detector and carbon monoxide
14 detector system in one. Facility has additional carbon monoxide detectors in common areas and
15 hallways.
16
17 In the areas toured no immediate health, safety, or personal rights violations were observed.
18
19 LPA reviewed a total of five (5) residents' files and four (4) staff files which contained all the required
20 documentation.
21
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25

NAME OF LICENSING PROGRAM MANAGER: Lauren Crocker

NAME OF LICENSING PROGRAM ANALYST: Marisa Chiarelli

LICENSING PROGRAM ANALYST SIGNATURE:


DATE: 02/24/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:


DATE: 02/24/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

LIC809 (FAS) - (06/04)

California Health & Human Services Agency

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California Department of Social Services

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY FACILITY EVALUATION REPORT (Cont)	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION SACRAMENTO NORTH ASC, 9835 GOETHE ROAD, SUITE 100 SACRAMENTO, CA 95827
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FACILITY NAME: NEIGHBORHOODS AT WESTHAVEN, THE

FACILITY NUMBER: 115920194

VISIT DATE: 02/24/2026

NARRATIVE	
1	LPA Chiarelli reviewed four (4) resident's medications. Facility has own medication room locked which
2	only staff have access too. Facility uses an electronic E-MAR.
3	
4	Several topics were discussed.
5	
6	No deficiencies are being cited as a result of today's inspection. Technical assistance is being given for
7	missing disaster drill log. Please refer to technical assistance page for more information.
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9	Exit interview conducted and copy of report left at the facility.
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NAME OF LICENSING PROGRAM MANAGER: Lauren Crocker	
NAME OF LICENSING PROGRAM ANALYST: Marisa Chiarelli	
LICENSING PROGRAM ANALYST SIGNATURE:	DATE: 02/24/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:	DATE: 02/24/2026
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