

Department of SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 107208995
Report Date: 07/23/2025
Date Signed: 07/25/2025 11:17:50 AM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION FRESNO RO, 1314 E SHAW AVE FRESNO, CA 93710
FACILITY EVALUATION REPORT	

FACILITY NAME: CARMEL VILLAGE AT CLOVIS	FACILITY NUMBER: 107208995
ADMINISTRATOR/POPE, LINDA DIRECTOR:	FACILITY TYPE: 740
ADDRESS: 1650 SHAW AVENUE	TELEPHONE: (559) 297-4900
CITY: CLOVIS	STATE: CA ZIP CODE: 93611
CAPACITY: 127	CENSUS: 108 DATE: 07/23/2025
TYPE OF VISIT: Required - 1 Year	UNANNOUNCED TIME VISIT/INSPECTION 09:00 AM
MET WITH: Administrator: Linda Pope	BEGAN: TIME VISIT/INSPECTION 04:00 PM
	COMPLETED:

NARRATIVE	
1	On 7/23/2025, Licensing Program Analysts (LPA) J. Leffall arrived at the facility unannounced to conduct
2	the Required Annual Inspection. LPA was greeted by receptionist, stated the purpose of the visit and
3	met with Administrator (A1) Linda Pope. LPA conducted tour of facility with A1. Residents were observed
4	seating in lobby, dining area and activity room.
5	
6	The facility was observed to be at a comfortable temperature, clean, in good repair with no passageway
7	obstructions or fire hazards. Fire extinguisher was observed with a service date of: 11/18/2024. Kitchen
8	was toured. An adequate supply of perishable and non-perishable food was observed to be properly
9	stored in walk-in freezer and walk-in refrigerator. Refrigerator temperature was observed maintained at
10	38 degrees F. and freezer was observed maintained at -2 degrees F. First, second, and third floor
11	Residents' rooms were toured and observed with adequately furnished with bed, dresser, and adequate
12	lighting. LPA observed securely fastened grab bars next to toilet and all tub/shower areas. Resident's
13	bathroom temperatures tested at a range of 108.6 to 112.9 in 5 bathrooms. First Aide kit was observed
14	to have all of the required items. The latest inspection report was submitted to LPA regarding the smoke
15	detectors, carbon monoxide and the indoor sprinklers.
16	
17	
18	
19	LPA completed a medication audit. Medications were stored in a locked medication room in a
20	medication cart. MARs and medications were reviewed. A sample of staff files were reviewed to have
21	the required documents. A sample of resident's files were reviewed to have all the required documents.
22	
23	No deficiencies issued during this inspection.
24	
25	Exit Interview conducted. The following documents requested to be updated and submitted to Fresno CCL by 8/6/25: Lic 308, Lic 500, Lic 610E, Current Liability Insurance and current Administrator's

certificate. A copy of this report was provided to Administrator, whose signature on this form confirms receipt of these report.

NAME OF LICENSING PROGRAM MANAGER: See Moua
NAME OF LICENSING PROGRAM ANALYST: Jacques Leffall
LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 07/23/2025

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 07/23/2025

This report must be available at Child Care and Group Home facilities for public review for 3 years.

LIC809 (FAS) - (06/04)
California Health & Human Services Agency

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California Department of Social Services

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.