

# Department of SOCIAL SERVICES

## Community Care Licensing

# FACILITY EVALUATION REPORT

Facility Number: 107208930  
Report Date: 06/27/2025  
Date Signed: 06/27/2025 02:56:18 PM

Document Has Been Signed on 06/27/2025 02:56 PM - It Cannot Be Edited

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION FRESNO RO, 1314 E SHAW AVE FRESNO, CA 93710
<b>FACILITY EVALUATION REPORT</b>	

FACILITY NAME: WINDHAM, THE	FACILITY NUMBER: 107208930
ADMINISTRATOR/EARLEY, JOHN DIRECTOR:	FACILITY TYPE: 740
ADDRESS: 1100 E SPRUCE AVE	TELEPHONE: (559) 449-8070
CITY: FRESNO	STATE: CA ZIP CODE: 93720
CAPACITY: 88	CENSUS: 77 DATE: 06/27/2025
TYPE OF VISIT: Required - 1 Year	UNANNOUNCED TIME VISIT/ INSPECTION 10:00 AM
MET WITH: Executive Director - John Earley	BEGAN: TIME VISIT/ INSPECTION 03:30 PM COMPLETED:

NARRATIVE	
1	On 06/27/2025, Licensing Program Analyst (LPA) M Vega arrived at the facility unannounced to conduct
2	Required Annual Inspection. LPA was greeted by receptionist and stated the purpose of the visit. LPA
3	met with Executive Director - John Earley. LPA conducted tour inside and out of facility with ED.
4	Residents were observed at the facility during lunch.
5	
6	The facility was observed to be at a comfortable temperature of 67 to 80 degrees, clean, in good repair,
7	and no passageway obstructions or fire hazards observed. Fire extinguisher was observed with a
8	service date of 11/26/2024
9	
10	Dining area and Kitchen were toured. An adequate supply of perishable and non-perishable food was
11	observed to be properly stored in walk-in freezer, walk-in refrigerator, and pantry. Food is delivered twice
12	a week, on Tuesdays and Fridays. Refrigerator temperature was maintained at 42.0 degree F. and
13	freezer was maintained, Temperature in facility ranged from 82 degrees to about 68 degrees.
14	
15	LPA toured a sample of resident bedrooms. Residents' rooms were toured and observed with
16	adequately furnished with bed, dresser, and adequate lighting. LPA observed securely fastened grab
17	bars and non-skid mat in all shower areas. Water temperature tested in room 261 at 114.9 Degrees F,
18	and room 264 at 117.1 Degrees F.
19	
20	Medications were stored in a locked medication room in a medication cart. Medications records were
21	reviewed. First Aid Kit was stored in medication room and observed with all required items. Adequate
22	PPE supplies was observed. LPA toured laundry room and observed chemicals were stored and locked.
23	
24	Continued on LIC 809C
25	

NAME OF LICENSING PROGRAM MANAGER: Brenda Chan

**NAME OF LICENSING PROGRAM ANALYST:** Martin Vega

**LICENSING PROGRAM ANALYST SIGNATURE:**



**DATE:** 06/27/2025

**I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.**

**FACILITY REPRESENTATIVE SIGNATURE:**



**DATE:** 06/27/2025

**This report must be available at Child Care and Group Home facilities for public review for 3 years.**

**FACILITY EVALUATION REPORT** California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

**DEFICIENCIES** A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

**PLANS OF CORRECTION (POCs)** The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

**CORRECTION NOTIFICATION** The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

**CIVIL PENALTIES** The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

**PENALTY NOTICE GIVEN** The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

**APPEAL RIGHTS** The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a

deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

**AGENCY REVIEW** The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

**EMAIL REQUIREMENT** Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

LIC809 (FAS) - (09/23)

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<b>FACILITY EVALUATION REPORT (Cont)</b>	

**FACILITY NAME:** WINDHAM, THE

**FACILITY NUMBER:** 107208930

**VISIT DATE:** 06/27/2025

NARRATIVE	
1	Facility courtyard was toured and observed to be free from debris. There was outdoor seating available
2	for the residents. Pool operational, gated and gate locked for residents safety.
3	
4	A sample of residents' file was reviewed to have updated emergency contact, Admission agreement,
5	Needs and Services Plan and Pre-Appraisal Plan. A sample of staff files were reviewed. Staff files were
6	observed to have current First Aid/CPR, Health screening, and Personnel record. Staff are fingerprinted
7	clear and associated to the facility.
8	
9	Community Care Licensing (CCL) is always striving to have facility files that reflect the most accurate
10	and up to date information for your facility. In an effort to maintain your facility file, please submit the
11	most current and complete forms and or information as identified below:
12	
13	<b>Residential Care Facility for the Elderly (RCFE):</b>
14	
15	LIC 308 Designation of Facility Responsibility
16	
17	LIC 309 Administrative Organization
18	
19	LIC 500 Personnel Report
20	
21	LIC 610E Emergency Disaster Plan For Residential Care Facilities For The Elderly
22	
23	LIC 9020 Register of Facility Clients/Residents
24	
25	Copy of current Liability Insurance
26	
27	Copy of current Administrator Certificate
28	
29	Alternate contact information including name, telephone number, & email address.
30	
31	
32	Please submit the above forms/information to Fresno CCL by: <b>07/03/2025</b> As an operator of a Community Care Licensed facility it is your responsibility to be aware of and in compliance with all regulations, including Chaptered Legislation. Go to <a href="http://www.cclid.ca.gov">www.cclid.ca.gov</a> to stay updated and informed.
	No deficiencies issued during this inspection. An exit interview was conducted with the ED
	A copy of this report was given to ED whose signature on this form confirm receipt of these reports.

<b>NAME OF LICENSING PROGRAM MANAGER:</b> Brenda Chan	
<b>NAME OF LICENSING PROGRAM ANALYST:</b> Martin Vega	
<b>LICENSING PROGRAM ANALYST SIGNATURE:</b>	<b>DATE:</b> 06/27/2025

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

**FACILITY REPRESENTATIVE SIGNATURE:**

**DATE:** 06/27/2025