

Department of

SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 107206822

Report Date: 06/21/2021

Date Signed: 07/14/2021 11:02:50 AM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY		CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION CCLD Regional Office, 1314 E SHAW AVE FRESNO, CA 93710	
FACILITY EVALUATION REPORT			
FACILITY NAME: BELLA CARE HOME LLC		FACILITY NUMBER: 107206822	
ADMINISTRATOR: MARILEN GONZALES		FACILITY TYPE: 740	
ADDRESS: 491 PIERCE DR		TELEPHONE: (559) 472-3575	
CITY: CLOVIS	STATE: CA	ZIP CODE: 93612	
CAPACITY: 6	CENSUS: 6	DATE: 06/21/2021	
TYPE OF VISIT: Required - 1 Year	UNANNOUNCED	TIME BEGAN: 11:46 AM	
MET WITH: Administrator, Marilen Gonzales		TIME COMPLETED: 04:47 PM	
NARRATIVE			
1	On 05/28/2021, Licensing Program Analyst, M. Garza arrived at the facility unannounced to conduct the		
2	required Infection Control Inspection. LPA was greeted by live in staff, Shirley Alaysa and was allowed		
3	entry into the facility. Administrator, Marilen Gonzales arrived a short time later. LPA observed a central		
4	entry point with a supply of hand sanitizer and a sign in policy that includes documented routine		
5	symptom screening for resident's, staff and visitors. Residents observed in common area and in room.		
6			
7	Mitigation plan not approved prior to visit but has been submitted to CCL 12/2020 pending approval.		
8	Staffing and sick leave plans are in place for emergency staffing and/or PPE shortages.		
9			
10	LPA's toured the facility inside and out. Required postings of signs to include hand washing, coughing		
11	etiquette and physical distancing were observed throughout the facility. Staff observed not wearing face		
12	coverings. Facility has designated visitation areas. Covered trash bins were observed. LPA observed a		
13	supply of PPE and resident medications. Sinks stocked and liquid soap for hand washing and paper		
14	towels for hand drying were observed.		
15			
16	Through LPA observation of documentation and interview with Administrator and staff, the required		
17	infection control practices are not found to be in compliance. Technical Advisory and citation was issued		
18	during today's inspection. Exit interview completed with Administrator. An immediate civil penalty was		
19	issued of \$100 for un-fingerprinted adult.		
20			
21			
22	A copy of this report was sent via email for signature. A delivered and read receipt was sent as		
23	confirmation of receipt.		
24			
25			
NAME OF LICENSING PROGRAM MANAGER: Melinda Hoffmann			
NAME OF LICENSING PROGRAM ANALYST: Mary Garza			

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 06/21/2021

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 06/21/2021

This report must be available at Child Care and Group Home facilities for public review for 3 years.

LIC809 (FAS) - (06/04)

Page: 1 of 3

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Created By: Mary Garza On 06/21/2021 at 04:08 PM

Link to Parent Document Below:

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY

FACILITY EVALUATION REPORT (Cont)

CALIFORNIA DEPARTMENT OF SOCIAL
SERVICES
COMMUNITY CARE LICENSING DIVISION
, 1314 E SHAW AVE
FRESNO, CA 93710

FACILITY NAME: BELLA CARE HOME LLC

FACILITY NUMBER: 107206822

DEFICIENCY INFORMATION FOR THIS PAGE:

VISIT DATE: 06/21/2021

DEFICIENCIES & PLANS OF CORRECTION (POCs)

	Type A	Section Cited	CCR	87355(e)(1)	
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Criminal Record Clearance

(e) All individuals subject to a criminal record review pursuant to Health and Safety Code Section 1569.17(b) shall prior to working, residing or volunteering in a licensed facility: (1) Obtain a California clearance or a criminal record exemption as required by the Department or

This requirement is not met as evidenced by:

	Deficient Practice Statement
1	Based on observation, staff was observed working in facility and was not finger print cleared or associated to facility which poses an immediate health, safety or personal rights risk to persons in care.
2	
3	
4	
	POC Due Date: 06/22/2021
	Plan of Correction
1	Remove staff immediately until finger print cleared/associated.
2	
3	
4	

	Type A	Section Cited	HSC	1569.267(d)	
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Resident's Bill of Rights



(d) The licensee shall provide initial and ongoing training for all members of its staff to ensure that residents' rights are fully respected and implemented.

This requirement is not met as evidenced by:

	Deficient Practice Statement
1	Based on observation LPA observed residents door locks taped preventing resident from accessing them which poses an immediate health, safety or personal rights risk to persons in care.
2	
3	
4	
	POC Due Date: 06/28/2021
	Plan of Correction

1	Administrator stated she will remove tape immediately, train staff and provide CCL copy of training
2	discussed and sign in sheet no later than 6/28/21.
3	
4	

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

SUPERVISOR'S NAME: Melinda Hoffmann LICENSING EVALUATOR NAME: Mary Garza LICENSING EVALUATOR SIGNATURE: 		DATE: 06/21/2021
I acknowledge receipt of this form and understand my appeal rights as explained and received.		
FACILITY REPRESENTATIVE SIGNATURE: 		DATE: 06/21/2021

LIC809 (FAS) - (06/04)

Page: 3 of 3

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY FACILITY EVALUATION REPORT (Cont)	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION 1314 E SHAW AVE FRESNO, CA 93710
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FACILITY NAME: BELLA CARE HOME LLC

FACILITY NUMBER: 107206822

DEFICIENCY INFORMATION FOR THIS PAGE:

VISIT DATE: 06/21/2021

DEFICIENCIES & PLANS OF CORRECTION (POCs)

	Type B	Section Cited	CCR	87307(a)(3)(A)	
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Personal Accommodations and Services

(A) A bed for each resident, except that married couples may be provided with one appropriate sized bed. Each bed shall be equipped with good springs, a clean and comfortable mattress, available pillow(s) and lightweight warm bedding. Fillings and covers for mattresses and pillows shall be flame retardant. Rubber sheeting shall be provided when necessary.

This requirement is not met as evidenced by:

Deficient Practice Statement	
1	Based on observation LPA observed residents room without a bed and only a couch which poses/posed a potential health, safety or personal rights risk to persons in care.
2	
3	
4	
POC Due Date: 06/28/2021	
Plan of Correction	
1	Administrator stated they will provide Physicians Report, Physicians prescription and letter requesting exemption for resident to have couch in lieu of a bed.
2	
3	
4	

	Type B	Section Cited	CCR	87705(b)(2)	
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Care of Persons with Dementia

(b) In addition to the requirements as specified in Section 87208, Plan of Operation, the plan of operation shall address the needs of residents with dementia, including: (2) Safety measures to address behaviors such as wandering, aggressive behavior and ingestion of toxic materials.

This requirement is not met as evidenced by:

	Deficient Practice Statement
1 2 3 4	Based on observation LPA observed front entry door, back sliding door and entry to garage door from house with auditory alarms turned off which poses/posed a potential health, safety or personal rights risk to persons in care.
	POC Due Date: 06/28/2021
	Plan of Correction
1 2 3 4	Administrator immediately turned on back door and front door auditory alarms. Administrator stated they would replace garage door entry with a new auditory alarm. Administrator to provide verification of purchase/change to CCL no later than 6/28/21.

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

SUPERVISOR'S NAME:	Melinda Hoffmann
LICENSING EVALUATOR NAME:	Mary Garza
LICENSING EVALUATOR SIGNATURE:	
	DATE: 06/21/2021
I acknowledge receipt of this form and understand my appeal rights as explained and received.	
FACILITY REPRESENTATIVE SIGNATURE:	
	DATE: 06/21/2021