

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  015457	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  10/07/2021
NAME OF PROVIDER OR SUPPLIER  Kirkwood by the River		STREET ADDRESS, CITY, STATE, ZIP CODE  3605 Ratliff Road Birmingham, AL 35210	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide and implement an infection prevention and control program.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on observation, interview, and review of the facility's Infection Prevention and Control Program, the facility failed to ensure Employee Identifier (EI) #3, laundry staff, changed gloves and sanitized her hands between residents during delivery of resident clothing, and did not place small baskets on the residents' dressers and return them to the clean laundry cart.</p> <p>This occurred on 10/6/21, one of three days of survey, and was observed while EI #3 was delivering clothing to four resident rooms.</p> <p>Findings Include:</p> <p>The facility's Infection Prevention and Control Program dated 9/12/17 documented . D. Hand Hygiene Protocol: 1. All staff shall wash their hands when coming on duty, between resident contacts, after handling contaminated objects, . J. Linens: 1. Laundry and direct care staff shall handle, store, process, and transport linens so as to prevent spread of infection.</p> <p>On 10/6/21 beginning at 3:26 PM, EI #3, housekeeping/laundry aide, was observed delivering clothing to four resident rooms while wearing the same gloves. EI #3 had on gloves prior to entering room [ROOM NUMBER]. She placed the hanging clothes in the closet, exited the room, got two baskets with folded clothes, and entered the same room. EI #3 placed a basket on each dresser, removed the clothes from the baskets and placed them in the drawers. EI #3 stacked the empty baskets and exited the room. With the same gloves on (no hand sanitizing or washing performed), EI #3 went to room [ROOM NUMBER], took the hanging clothes and placed them in the closet. EI #3 brought out the hangers from the closet, then took the basket of folded clothes in the room and placed them in the dresser drawers and exited the room. EI #3 then entered room [ROOM NUMBER] with the same gloves on. EI #3 took hanging clothes into the room, exited the room with empty hangers and then entered room [ROOM NUMBER] while wearing the same gloves. EI #3 took the hanging clothes in the room and placed them in the closets and brought the empty hangers out. EI #3 took the basket of folded clothes, entered the room and placed the clothes in the dresser, then exited the room.</p> <p>On 10/6/21 at 3:36 PM, EI #3 was asked, how should she deliver resident clothing. EI #3 replied, take hanging clothes in, put in the closet, bring empty hangers out, then take the basket of folded clothes into the room and put them in the dresser. EI #3 was asked, what did she do with the empty hangers when she brought them out of each room. EI #3 replied, she put them on the laundry cart. EI #3 was asked, what did she do with basket when she took it into each resident room. EI #3 replied, she put it on the dresser top then put the clothes in the drawers. EI #3 was asked, what did she then do with the baskets. EI #3 replied, she took the baskets out and put them on the laundry cart. EI #3 was asked if the laundry cart was clean. EI #3 replied, yes. EI #3 was asked, what happens when you</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:  015457	Facility ID:  015457  If continuation sheet Page 1 of 2

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>place hangers you have taken from residents' rooms and place them on the clean laundry cart. EI #3 replied, the hangers could be contaminated from someone else handling them, and could contaminate the cart. EI #3 was asked, when should she put on gloves and sanitized her hands. EI #3 replied, after each resident's clothes. EI #3 was asked, when did she change gloves or sanitize her hands. EI #3 replied, she did not. EI #3 was asked, what was the harm in not changing gloves and sanitizing hands and going to four different resident rooms. EI #3 replied, cross contamination.</p> <p>On 10/6/21 at 4:53 PM, an interview was conducted with EI #2, Housekeeping Supervisor. EI #2 was asked, how should housekeeping/laundry staff deliver personal clothing. EI #2 replied, they should take each individual hanging clothes in, then the basket, hang the clothes in the closet, then take the basket in one at a time not sitting the basket down, hold the basket with one hand, take the clothes with other and place them in drawers. EI #2 was asked, when should housekeeping/laundry staff change gloves and sanitize hands. EI #2 replied, prior to entering a resident room with a new basket and hangers of clothing. EI #2 was asked, what should staff do with the basket with folded clothes when they enter a resident room. EI #2 replied, hold the basket in one hand use the other hand to put clothes in the drawer. EI #2 was asked, what was the harm in the staff placing the basket on residents' dressers then returning the basket to the laundry cart. EI #2 replied, potentially transferring germs from an unsanitized surface to a clean surface. EI #2 was asked, what was the harm of the staff person bringing the empty hangers from residents' closets and placing them on the laundry cart. EI #2 replied, could carry potential germs from hangers to the clean cart. EI #2 was asked, what was the harm of the staff wearing the same gloves to deliver clothing to four different rooms. EI #2 replied, potential of transporting harmful bacteria and germs from a resident room to the clean cart.</p>		