

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  015426	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  07/06/2023
NAME OF PROVIDER OR SUPPLIER  Crowne Health Care of Springhill		STREET ADDRESS, CITY, STATE, ZIP CODE  3712 Dauphin St Mobile, AL 36608	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on resident record review, interviews, review of a facility policy titled AGAINST MEDICAL ADVICE (AMA), and review of a facility policy titled Notification of Change of Condition of a Resident the facility failed to ensure the Physician was notified when Resident Identifier (RI) #1 left the facility AMA.</p> <p>This had the potential to affect RI #1, one of three sampled residents.</p> <p>Findings include:</p> <p>A review of a facility policy titled AGAINST MEDICAL ADVICE with a last review date of 10/2022, revealed:</p> <p>. POLICY: AGAINST MEDICAL ADVICE (AMA) .</p> <p>C: Sign Out AMA</p> <p>PURPOSE: To provide consistent guidelines for staff to follow under applicable circumstances .</p> <p>PROCEDURES: .</p> <p>2- Notify the physician and follow any instructions/orders given.</p> <p>A review of a facility policy titled Notification of Change of Condition of a Resident, with a revised date of 09/2011 revealed:</p> <p>. Purpose: To ensure resident's rights and continuity of care by identifying and reporting a Significant Change in Physical, Mental and Psychosocial well being.</p> <p>Procedure:</p> <p>Notify the Physician of status change.</p> <p>RI #1 was admitted to the facility on [DATE] with a diagnosis of Aftercare Following Joint Replacement Surgery and Right Artificial Knee.</p> <p>RI #1's Departmental Notes documented the following:</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>. 11/25/2022 12:40 PM . Nursing Note . admitted to room . and . Patient left AMA @ 2200 hours (at 10:00 PM) . Patient transported from facility via wheelchair by personal vehicle.</p> <p>An interview was conducted via phone on 07/06/2023 at 12:06 PM with Employee Identifier (EI) #3, Registered Nurse. EI #3 was the nurse for RI #1 on 11/25/2022 at 10:00 PM. EI #3 was asked about RI #1 leaving AMA. EI #3 said, a family member came to the facility and was going to take RI #1 home. EI #3 said, she called the Director of Nursing (DON) to let her know.</p> <p>On 07/06/2023 at 4:28 PM a follow up interview was conducted with EI #3, and she was asked who she should have notified about RI #1 leaving AMA, and she answered, the Medical Director. EI #3 was asked what the facility policy was for notification. EI #3 said, when there was a change in status of any kind, they were to notify the Doctor. EI #3 was asked what the concern was of not notifying the Doctor when there was a change. EI #3 said, so the doctor could give further orders.</p> <p>An interview was conducted on 07/06/2023 at 5:01 PM with EI #2, the Director of Nursing. EI #2 was asked who should the nurse notify if a resident leaves AMA. EI #2 said, the Physician. EI #2 was asked what the concern was of not notifying the Physician of a resident leaving AMA. EI #2 said the doctor needed to be notified in case further orders needed to be given.</p> <p>An interview was conducted via phone on 07/06/2023 at 5:47 PM with EI #1, the Medical Director. EI #1 was asked when he was notified of RI #1 leaving AMA. EI #1 said, he was not notified. EI #1 was asked when he should have been notified of RI #1 leaving AMA. EI #1 said, when the resident left. EI #1 was asked why he should have been notified of RI #1 leaving AMA. EI #1 said, they might could have done something.</p>		